

Judicial : Jury Arm - Incident report process

PURPOSE

The Jury Arm serves as a neutral conflict resolution mediator when disputes arise within or between arms or when an audit is requested for transparency.

Anyone is welcome to submit an incident report to involve the Jury in a dispute or to request an audit for a particular arm, incident, or decision. We request that incident reports contain the following minimum information:

- Name (or screen-name) of the person requesting the audit
- A short description of the incident in question
- Type of request being made
 - Dispute mediation
 - Audit
- The reason for the request
- Main details of the incident

Process

- Jury reviews the incident report for completeness and clarity and votes to accept it
 - Complete and clear reports should be accepted for review with a simple majority vote by the jury
 - Incomplete or unclear reports will be sent back to the requestor with comments and the opportunity to resubmit
- Investigation
 - The Jury will determine the people involved in the dispute or audit and the information needed to investigate
 - For audits, at the minimum, the Jury will review
 - The budget vs the expenditures of the arm being audited
 - The goals vs work completed of the arm
 - The Jury will interview the parties and any relevant available witnesses
 - The Jury will request relevant data and documentation.
 - Once all the initial data has been collected, the Jury will attempt to build a clear picture of the incident. Follow up interviews or more data may be requested until the Jury has as complete and clear picture as possible
- Reporting
 - Once a clear picture has developed, the Jury will collaborate to write an opinion on the incident

- In relevant cases, the Jury may provide non-binding recommendations for resolving the dispute or maintaining appropriate transparency
- A vote will be conducted to accept the opinion. An opinion report will be accepted with a minimum 2/3 vote within the Jury
- Accepted opinions will be published by the Jury and forwarded to the relevant arms and/or the community